

Public Offer Agreement for Selling Goods by Samples

1. General Provisions

1.1. Individual Entrepreneur Kuleshov Semen Sergey (TIN 54814211) (hereinafter, the “Seller”) publishes this Public Offer to sell goods according to the samples presented on the Seller’s official website: <https://miomoor.info> (hereinafter, the “Seller’s Website”).

1.2. Acceptance of the Offer is considered full and unconditional acceptance of its terms, which occurs upon placing an order and/or paying for the product. According to Article 454 of the Civil Code of the Republic of Armenia, the contract is considered concluded from the moment of acceptance.

1.3. Considering the above, please carefully review the text of this public offer. If you do not agree with any clause, it is recommended not to purchase the products offered by the Seller.

1.4. In this Offer, unless the context requires otherwise, the following terms have the following meanings:

“Offer” – the Seller’s public proposal addressed to any individual to conclude a purchase-sale agreement (hereinafter, the “Contract”) under the terms included in the Contract, including all its annexes.

“Buyer” – an individual who has concluded a Contract with the Seller under its terms.

“Acceptance” – full and unconditional acceptance of the Contract terms by the Buyer.

“Product” – the list of product names presented on the official website.

“Order” – individual items from the list of product names selected by the Buyer when placing an order.

“Delivery” – a third-party organization providing courier delivery services to the Buyer.

2. Subject of the Contract

2.1. The Seller sells the Product according to the current price list published on the Seller’s website “Products and Product Prices” page: <https://miomoor.info/docs/en/products.html>, and the Buyer pays for and accepts the Product under the terms of this Contract.

2.2. This Contract and its annexes are official documents of the Seller and an integral part of the Offer.

3. Placing an Order

3.1. The Buyer places an order for the Product via gaming Telegram bots: <https://t.me/MafiososBot> or <https://t.me/mafiozi>, proceeding to the page of the bank that processes the payment.

3.2. The Buyer agrees that the Seller will process their personal data and display it on the Buyer’s personal page. The purpose of processing personal data under this clause is the Seller’s fulfillment of the Contract terms. Data processing includes collection, systematization, storage, use, transfer to third parties, destruction, and other actions necessary for fulfilling this Contract. The Seller undertakes to take necessary organizational and technical measures to protect the User’s personal data from unauthorized or accidental access, destruction, alteration, blocking, copying, distribution, and other unlawful actions.

3.3. The Seller is not responsible for the content or accuracy of the information provided by the Buyer when placing an order.

3.4. The Buyer is responsible for the accuracy of the data provided when placing an order.

3.5. All information materials on the Seller's website <https://miomoor.info> are for informational purposes and may not fully convey precise information about the Product's characteristics. If the Buyer has questions regarding the Product, they must contact the Seller's support service before placing an order.

3.6. This Contract may be modified, supplemented, or replaced in any form at any time without prior or subsequent notification to the Buyer. The Buyer is obliged to independently monitor changes to the Contract. All changes and additions are retroactive and apply to previous relations between the Parties.

4. Acceptance and Return of Products

4.1. According to the Law of the Republic of Armenia "On Consumer Rights Protection," the Buyer may withdraw from the contract and request a refund if the Product is defective or does not meet the contract terms, as well as request complete and reliable information about the Product.

4.2. If the Buyer finds that the Product does not meet the parameters or characteristics, they may refuse to accept the Product within 7 (seven) days after receiving it.

4.3. If the Buyer refuses to accept the Product, the return is made at the Buyer's expense.

5. Payment Terms, Price, and Deadlines

5.1. The price of each Product is displayed on the Seller's website "Products and Product Prices" page: <https://miomoor.info/docs/en/products.html>.

5.2. The price of any Product on the website may be changed by the Seller without prior notice to the Buyer. If the order price changes, the Operator must inform the Buyer as soon as possible. The Buyer may confirm or cancel the order. If contact with the Buyer fails, the order is considered canceled 7 days after placing it.

5.3. The Buyer's obligations to pay for the Product are considered fulfilled once the funds are credited to the Seller's account.

6. Delivery Terms

6.1. The Seller delivers the Product based on the Buyer's order placed via the specified bots: <https://t.me/MafiososBot> or <https://t.me/mafiozi>.

6.2. Delivery is at the Buyer's expense. The delivery cost is listed on the Seller's website.

6.3. Ownership and risk of accidental loss or damage to the Product transfer to the Buyer upon signature by the Parties' representatives of the Product (or accompanying document).

6.4. Delivery is carried out by the Seller only after 100% payment via electronic payment systems or cash on delivery.

7. Obligations and Liability of the Parties

7.1. Failure or improper performance of obligations under this Contract entails liability according to the current legislation of the Republic of Armenia.

7.2. The Seller is not responsible for improper use of the ordered products by the Buyer.

7.3. The Seller may transfer rights and obligations related to fulfilling orders to third parties.

7.4. Pre-court dispute resolution is mandatory. All claims must be sent by email to support@miomoor.info

. The claim must include a clear list of violations, order number and date, as well as the Buyer's contact details and signature. Non-compliance with the form or content of the claim is considered a breach of pre-court dispute procedure. The Seller must respond within 10 days. If the dispute is unresolved, it may be submitted to court at the Seller's location.

8. Term of the Contract

8.1. This Contract enters into force upon acceptance by both parties and remains in effect until full fulfillment of the Parties' obligations.

9. Dispute Resolution

9.1. User claims are accepted in writing or electronically (email: support@miomoor.info

) within 3 (three) business days from the dispute occurrence. Claims are considered within 5 (five) days, and the Seller may correspond with the User to clarify the nature and reasons. If no response is received within 3 days, it may be considered withdrawn. Decisions on claims must be made within 10 business days.

9.2. The Parties shall attempt to resolve disputes through negotiation.

9.3. If unresolved through negotiation, disputes are settled under the laws of the Republic of Armenia.

10. Additional Conditions

10.1. The User independently monitors the occurrence of service suspension.

10.2. The User may request the Seller to resolve service-related issues, except in cases of force majeure.

10.3. The Seller may send messages using technical tools provided within the Service or directly to the User's email. Messages may not be directly related to the Service.

10.4. Game rewards are paid only in game currency, transferred to the User's game account.

10.5. If the User disagrees with any clause of the User Agreement, they must immediately stop using the Service.

10.6. User registration constitutes acceptance of all terms of the User Agreement and does not grant the User the right to make claims regarding the terms set forth in the above documents.

11. Force Majeure

11.1. The Seller is released from liability for full or partial non-performance of obligations due to force majeure, i.e., unavoidable events beyond the Parties' control, including riots, governmental prohibitions, natural disasters, fires, accidents, and similar circumstances, including:

11.1.1. Power outages

11.1.2. Local and international Internet network disruptions

11.1.3. Routing system failures

11.1.4. Domain name system failures

11.1.5. Hacker and DOS attacks or other illegal actions by third parties

11.1.6. Technical issues or errors of the Telegram messenger

11.2. If technically possible, the Seller must post a notice within 7 (seven) days via email or the Telegram channel <https://t.me/MafiosoNews>

about the force majeure.

11.3. If force majeure affects the performance deadline, the term is extended by the duration of the force majeure.

11.4. If performance is impossible for more than 3 months due to force majeure, the Contract is considered terminated without compensation.

12. Seller Information

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